

Irvin Dale Santos

Software Developer

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Profile

I'm a **Software Developer** with a successful track record in developing innovative web designs and features. Strong proficiency in modern front-end frameworks with proven ability to quickly learn new technologies. Demonstrated success in identifying and resolving complex code issues.

Passionate about continuous learning, seeking to improve my analytical, problem-solving skills, and collaboration in fast-paced environments.

Technical Skills

- **Front-End:** React, HTML, CSS, JavaScript, TypeScript, Next.js, Bootstrap, Tailwind, React Native, Expo.
 - **Back-End:** Node.js, REST API, Java, C#, .NET, SQL.
 - **Tools & Platforms:** Git, Postman, AWS, Heroku, WordPress.
 - **Development Practices:** Agile, Scrum, Unit Testing.
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Professional Experience

Web Developer | Merit Group of Companies

May 2023 – December 2023 | Concord, ON

- Developed and maintained company websites using WordPress, optimizing UI/UX and SEO, increasing organic traffic by 30%.
- Coded websites using HTML, CSS, JavaScript, and jQuery.
- Redesigned company websites for improved UI/UX, enhancing accessibility and user experience.

Software Developer | Telemed MD

September 2022 – April 2023 | Mississauga, ON

- Developed customized software solutions for patient portal using React and Node.js, increasing satisfaction and reducing support tickets by 25%.
- Improved software efficiency by troubleshooting back-end API integrations and resolving front-end coding issues.
- Collaborated with cross-functional teams to deliver high-quality products on tight deadlines.

Software Developer | MD Connected

October 2021 – August 2022 | Toronto, ON

- Developed web and mobile chat apps using React and React Native, enabling secure messaging for 10,000+ internal users.
 - Worked closely with UX/UI teams to ensure a seamless and user-friendly experience.
 - Participated in all stages of the software development lifecycle, from requirement gathering to production releases.
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Certifications

ADaPT (Advanced Digital and Professional Training) Certificate

June 2024 – September 2024 | Toronto, ON

- Focus on digital skills, professional development, and workplace readiness.
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Education

Software Engineering Technology Advanced Diploma

January 2019 – April 2021 | Toronto, ON

Additional Work Experience

Language Data Annotator | TransPerfect

March 2024 – December 2024 | Vancouver, BC

- Enhanced data accuracy by meticulously annotating and labeling various data types.
- Followed strict quality control measures for consistently reliable results throughout diverse assignments.
- Delivered annotated datasets promptly, enabling timely implementation of machine learning models within projects.